



常见问题手册

Handbook for Frequently Asked Questions

(Updated on 05.04.2020, valid till 04.05.2020)



常见问题

Frequently Asked Questions (05.04.2020)

目录

页数

1. 普遍问题-----	3
2. 教会办公室-----	3
3. 会友牧养关怀-----	4
4. 小组事工-----	4
5. 分龄事工-----	4
6. 信仰培育与门徒训练事工-----	5
7. 崇拜与音乐事工-----	5
8. 向外事工-----	7
9. 其他-----	7
10. 附件-----	13-15

Content Page

1. General Questions -----	8
2. Office Operation -----	8
3. Pastoral Care for Members -----	9
4. Cell Group Ministry -----	9
5. Age Group Ministry -----	9
6. Discipleship and Nurture Ministry -----	10
7. Worship and Music Ministry -----	10
8. Outreach Ministries -----	12
9. Others -----	12
10. Annex -----	13-15

1. 普遍问题

1.1 教会暂时关闭，我如何接获教会的最新消息？

1.1.1. 教会的官方网站、脸书或小组简讯都会上载有关教会的最新消息。

1.1.2. 从4月9日起，你将可以订阅‘教会群发信息服务’，即时获悉教会消息。

备注：你必须先从手机删除教会办公室的电话号码 6705-6150，再以 AMKCMC 的名号重新储存到手机的联络簿。若你没有进行这步骤，你将无法接收任何群发信息。

订阅网址：http://www.amkmc-cac.org.sg/whatsapp_broadcast/

1.2 教会暂停关闭到几时？

教会将配合政府的安排暂停关闭至5月4日。在这个时期若疫情没有好转，可能会延长暂停关闭的期限。

2. 教会办公室

2.1 教会暂停崇拜期间，教会办公室会照常运作吗？

2.1.1. 若有需要援助，可在办公时间致电 6705-6150 询问。

2.1.2. 教会办公室接电话的时间如下：

- 周一至周五：早上 9.00 至下午 6.00

2.2 教会暂停关闭，教会牧师、同工会继续办公吗？

教会牧师和同工都会在家里办公。

常见问题

Frequently Asked Questions (05.04.2020)

3. 会友牧养关怀

3.1 若我有亲人在这段期间安息主怀，我该怎么办？

你可以直接联络教会牧师或在办公时间致电 6705-6150 通知在职的教会同工。

3.2 教会如何继续牧养会友？

教会正在阶段式的以不同平台进行牧养关怀，包括致电和发简讯给会友和线上聚会及上课等。本堂会尽我们所能在这段期间关怀会友，请继续为教会祷告。

4. 小组事工

4.1 卫生部通知我必须放 14 天的居家缺席假，我可以参加小组吗？

政府已经停止所有实体聚会，而本堂的小组事工也全面转型为线上聚会。若你正在履行 14 天居家缺席假，请你务必留在家中。本堂欢迎你继续在线上和你的小组聚会及保持联系。

4.2 教会如何继续小组聚会？

教会的小组聚会都会在线上进行。本堂鼓励小组组员在家出席线上小组聚会。

4.3 有关线上小组聚会，我该如何进行或参与？

4.3.1. 若你是小组组长，你应该已经收到教会发给你的相关资料。请按照资料中的指示进行线上小组聚会。若有困难，可以联络小组事工干事询问。

4.3.2. 若你是小组组员，请你联系你的组长。组长会告诉你如何参加线上小组。

5. 分龄事工

所有分龄事工聚会都已暂停，直到另行通知。

6. 信仰培育与门徒训练事工

6.1 教会的主日学课程怎么办？

- 儿童主日学 -- 暂停，但时而会发适合的视频给家长，供孩子继续学习。
- 儿少主日学 --
 - 中一：将从4月5日开始线上上课；
 - 中二和中三：将从4月12日开始线上上课；
 - 中四：已在线上上课。
- 青成年主日学 -- 将从4月5日开始线上上课。
- 成年主日学 -- 将从4月12日开始线上上课。
- 乐龄主日学 -- 暂停，正安排老师录音教学，计划于4月12日发出。
- 周三妇女会主日学 -- 每周发讲义让学生在学，并以其他相关视频为辅助资料。之后，会进行调整和其他乐龄班同步。

本堂正在努力转型的过程中，有些主日学老师并不擅长使用线上平台。所以本堂也出现主日学老师短缺的问题。敬请弟兄姐妹为该事工代祷，也请大家耐心等待。本堂会尽快解决这个问题。

6.2 《门徒》班和《基督里的良伴》照常上课吗？

本堂的《门徒》班和《基督里的良伴》小组已通知学员们转型到线上上课。因此，课程并不受影响。

7. 崇拜与音乐事工

7.1 我可以到哪里找到本堂的线上崇拜？

你上网到教会的官方网址 <http://www.amkmc-cac.org.sg/> 参加线上崇拜。

7.2 我如何将十一奉献和其他奉献该如何交给教会？

7.2.1. 你可以开支票 “Ang Mo Kio Chinese Methodist Church”，然后邮寄到教会来。
教会的地址：1 Ang Mo Kio Street 21, Singapore 569383.

7.2.2. 你可以通过扫描 QR 码，用 PayNow 或 PayLah，把奉献转账到教会的户口。

7.2.3. 你可以先把要给上帝的奉献存在一个存钱罐里，等教会崇拜恢复后，再把存钱罐带到教会来，献给上帝。



7.3 教会有提供线上奉献的步骤或指示吗？

有关线上奉献的步骤和指示，请参阅附件 1-3.

7.4 若参与线上崇拜，我和我家人需要留意些什么？

本堂鼓励你在线上崇拜时，确保以下事项：

- 预备好环境，穿着整齐 -- 预备心来敬拜上帝
- 与家人一同敬拜 -- 要专心，不要在崇拜时处理其他事务
- 尽量使用家中最大的屏幕 -- 帮助你“在现场”的感觉
- 带着敬畏上帝的心 -- 不要一边吃零食或吃早餐，一边看崇拜视频
- 一个歌颂，共同起舞 – 开始可能会不自在，但上帝喜悦全情投入的敬拜
- 积极参与回应 – 说“阿们”、翻圣经、做笔记、表达对上帝敬拜的心意

7.5 四月和五月的圣餐崇拜会如何进行？

圣餐是教会两大圣礼之一，也是基督徒蒙恩的途径。在卫理公会的崇拜礼仪中，只有按立的长牧才能施行施行圣餐。平信徒领袖则可以在教牧的指示下，协助牧者分发圣餐。由于这段期间我们无法聚会，又必须减少社交接触，所以从即日起至5月4日教会将暂停没有圣餐。

8. 向外事工

8.1 教会还有向外事工吗?

所有的向外事工已暂停，直到另行通知。

8.2 教会的向外事工有哪些?

本堂的向外事工包括：

- 社会关怀与外展事工
- 见证与布道事工
- 宣教事工

9. 其他消息

9.1 我可以到哪里获悉有关卫理公会、宏茂桥堂或有关新型冠状病毒疫情的消息?

新加坡卫理公会：

<https://www.methodist.org.sg/index.php/covid-19>

卫理公会华人年议会：

https://www.facebook.com/pg/cac.singapore/posts/?ref=page_internal

年会培训事工部（灵修默想视频）：

https://www.facebook.com/pg/CACBODN/posts/?ref=page_internal

卫理公会宏茂桥堂主页：

<http://www.amkmc-cac.org.sg/>

卫理公会宏茂桥堂脸书：

<https://www.facebook.com/AMKChinesemethodistchurch/>

新加坡卫生部（新型冠状病毒疫情）：

<https://www.moh.gov.sg/covid-19>

1. General Questions

1.1 How can I receive the latest news from the church?

1.1.1. The latest news of the church will be uploaded to our official church website and Facebook or disseminated through cell group WhatsApp chatgroup.

1.1.2. From 9 April 2020 onward, you will be able to subscribe AMKCMC WhatsApp Business Broadcast service to receive the church latest updates or news.

Note: You must first delete church office number from your phone and re-save it, 6705-6105, as 'AMKCMC' into your phone book. Otherwise, you will not be able to receive any group messages.

Subscription URL: http://www.amkmc-cac.org.sg/whatsapp_broadcast/

1.2 How long will the church be closed?

The church will be closed and suspend her worship services till May 4 in accordance with government arrangements. If the outbreak is not under control, the suspension of worship services may be extended.

2. Church Operation

2.1 Will the church office operate as usual while the church is suspended?

2.1.1. If you need assistance, you can call 6705-6150 during office hours.

2.1.2. The calling hours to church office is as follow:

- Monday till Friday: 9am - 6.00pm

2.2 The church is temporarily closed. Do the church pastors and co-workers continue to work?

Yes. All our church pastors and co-workers are now working from home.

3. Pastoral Care for Members

3.1 What should I do if my family member passes on during this time?

You can contact the pastor directly or call 6705-6150 to inform the church during office hours.

3.2 How does the church continue to pastor her members?

The church will progressively pastor her members on different platforms and in stages, including calling and texting members, online meetings and classes etc. We will do our best to care for the members during this period, please continue to pray for the church.

4. Cell Group Ministry

4.1 I have been issued a mandatory Stay Home Notice (SHN) from MOH. Can I join my cell group?

Our government has suspended all physical meetings in church. Our church cell group ministry has also encouraged all cell meetings to meet online. If you have been issued a mandatory SHN, please stay at home. You are welcome to join your cell group online and keep in touch with each other.

4.2 How do the church cell groups continue to meet?

The church cell groups will continue to meet online. We encourage you to stay home, meet your cell online and keep in touch with each other.

4.3 How do I conduct or participate in an online cell group?

4.3.1. If you are a cell leader, you should have received a copy of guidebook from the church. Please follow the instructions given. If you need any assistance, do call our cell group ministry staff for help.

4.3.2. If you are a cell member, please contact your cell leader. Your CG leader will instruct you on how to participate in an online cell group.

5. Age Group Ministry

All age group ministries have been suspended till further notice.

6. Discipleship and Nurture Ministry

6.1 What happen to the church school or Sunday school classes?

- Children Sunday school -- suspended, but we will send appropriate links to parents, for their children to learn continuously
- Junior Youth Sunday school --
 - Sec 1: Online class will start on 5 April
 - Sec 2 & Sec 3: Online classes will start on 12 April
 - Sec 4: Online class is ongoing
- Young Adult Sunday school -- Online class will start on 5 April
- Adult Sunday school -- Online classes will start on 12 April
- Senior Citizen Sunday school -- suspended. Arranging for audio recording and to be disseminated from 12 April onward
- WSCS Sunday school on Wednesday -- Handouts are sent weekly to allow students to learn at home. Other related videos are sent as supplementary materials. From 12 April onward, the class will be adjusted and aligned with other senior classes.

In the process of transformation, some Sunday school teachers do not have adequate skills to conduct online classes. As a result, the church is facing a shortage of teachers. Please do remember Sunday school ministry in your prayers. And please be patient with us as we try to resolve the issue as soon as possible.

6.2 Will DISCIPLE class and Companion-in-Christ group continue?

Yes. All participants of these 2 classes have been informed to continue their lessons online. Thus, the progress on the course will not be affected.

7. Worship and Music Ministry

7.1 Where can I find the online worship of this church?

You go online to the church's official website <http://www.amkmc-cac.org.sg/> to participate in online worship.

7.2 How can I contribute my tithe and offerings?

7.2.1. You can issue a cheque to “**Ang Mo Kio Chinese Methodist Church**” and send it to church. Our church address is, *1 Ang Mo Kio Street 21, Singapore 569383*.

7.2.2. You can contribute your tithe and offerings via PayNow or PayLah. The amount will be transferred directly to our church account.

7.2.3. You can also put your offerings into a piggy bank and bring it to church as an act of offering when our church worship services resume.



7.3 Does the church provide steps or instructions for online tithings and offerings?

For steps and instructions on online tithings and offerings, please refer to Annex 1-3.

7.4 What do I and my family need to observe if we participate in online worship?

Our church will encourage you to observe the following:

- Get ready, get dressed – it will position you better for worship
- Worship together as a family – Focus and avoid multitasking
- Stream to the largest screen – it will feel like you’re “there”
- Right attitude – Do not eat and drink while you worship
- Sing and dance along – it may feel awkward, but God delights in our participation
- Engage and Response – Say “Amen”, open your Bible, take notes, express our worship to God at home

7.5 What will happen to the Holy Communion in April and May?

The Holy Communion is one of the two sacraments of the church and it is a mean of Grace. In the worship tradition of the Methodist Church, only the ordained elders can perform the sacrament. Lay leaders can assist pastors to distribute communion under the direction of pastors. As we are unable to meet during this period and it is required of us to keep a good social distancing, the church will temporarily stop our Holy Communion from now until May 4.

8. Outreach Ministries

8.1 Does the church still organise any outreach ministries?

No. All outreach ministries have been suspended as well till further notice.

8.2 What are the outreach ministries of the church?

The church outreach ministries are

- Outreach and Social Concern Ministry
- Witness and Evangelism Ministry
- Missions Ministry

9. Others

9.1 Where can I learn more about The Methodist Church in Singapore, Ang Mo Kio Chinese Methodist Church or the latest updates on Covid-19?

The Methodist Church in Singapore:

<https://www.methodist.org.sg/index.php/covid-19>

Chinese Annual Conference:

https://www.facebook.com/pg/cac.singapore/posts/?ref=page_internal

Board of Discipleship and Nurture (Lent Meditation Video Clip):

https://www.facebook.com/pg/CACBODN/posts/?ref=page_internal

AMKCMC Website:

<http://www.amkmc-cac.org.sg/>

AMKCMC Facebook:

<https://www.facebook.com/AMKChinesemethodistchurch/>

Ministry of Health (Updates on Covid-19):

<https://www.moh.gov.sg/covid-19>

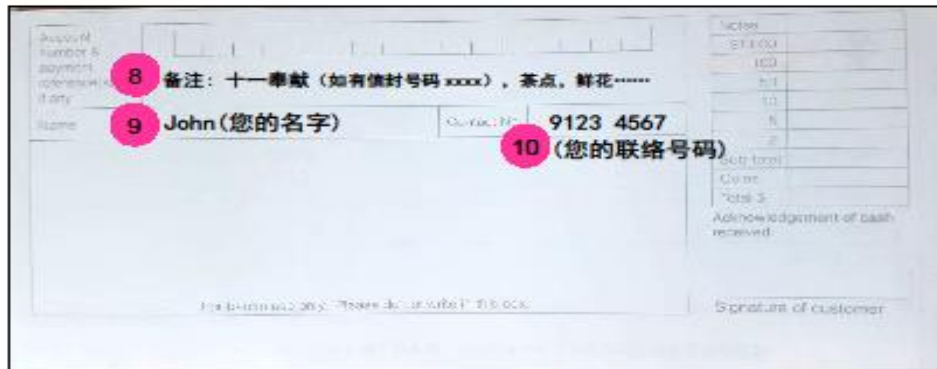
附件 Annex 1

如您想要使用支票的来进行奉献。

1 附上支票(正面)供您参考



2 附上支票(背面)供您参考



教会地址: 1 Ang Mo Kio Street 21, Singapore 569383

最后, 如您尚有任何疑问, 请打: (65) 6705 6150, 我们的同工会给予您协助。

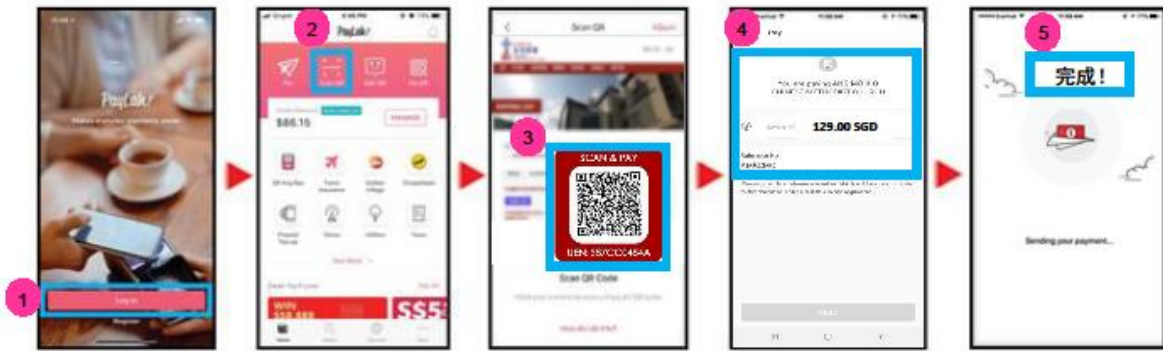
谢谢。

常见问题

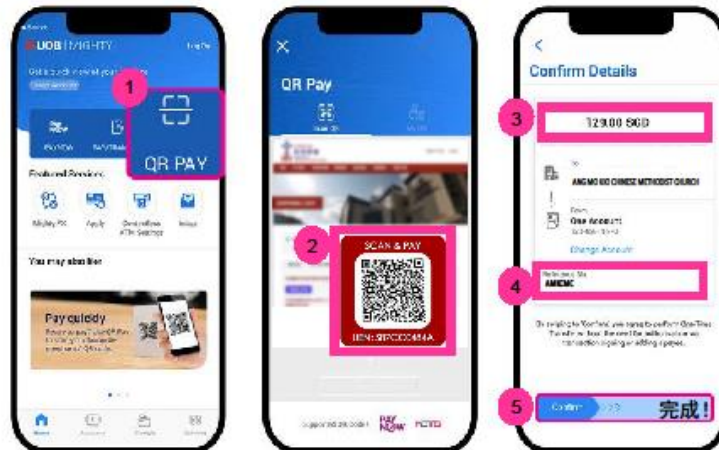
Frequently Asked Questions (05.04.2020)

附件 Annex 2

如何使用 PAYLAH



如何使用 PAYNOW



常见问题

Frequently Asked Questions (05.04.2020)

附件 Annex 3

亲爱的弟兄姐妹，除了给予现金、支票的来进行奉献之外，现在教会也接受 Paynow 和 Paylah 的奉献方式。

如您想要使用 Paynow 亦或是 Paylah 的方式来奉献。

- 1 首先，您必须要下载 Paynow 亦或是 Paylah 的应用程序，然后您才能使用 Paynow 或 Paylah 来进行奉献。

附上 OCBC 教导如何注册 Paynow 的视频供您参考

<https://youtu.be/0G9c8u27N58>



- 2 当您成功注册 Paynow 或 Paylah 的应用程序后，您可以根据以下的步骤来进行您的奉献：

如何使用 PAYNOW



如何使用 PAYLAH



最后，如您尚有任何疑问，请打：(65) 6705 6150，我们的同工会给予您协助。
谢谢。